

## {FORMAL PRODUCT NAME}

### when used in the manufacture of roofing purlins in Australian applications

#### Purpose of this Document

1. BlueScope Steel Limited ABN 16 000 011 058 ("BlueScope Steel") has manufactured the {MATERIAL} ("Material") used for roofing purlins ("End Product") to be supplied to {CUSTOMER NAME} ("You").
2. BlueScope Steel prides itself on the quality of all of its steel materials and products.
3. This Warranty offers You **rights and protection** in respect of the Material used for the End Product.

#### Rights and protection (subject to Limitations and Qualifications set out below)

4. BlueScope Steel warrants that the Material used for the End Product for use at {SITE ADDRESS} will have a life prior to corrosion to structural failure of {PERIOD} years from {INSTALL DATE}, being the date of installation.
5. **Please note:**
  - a. This Warranty is subject to the limitations and qualifications set out below. Please read these limitations and qualifications carefully. If you have any questions please contact BlueScope Steel Direct or your local BlueScope Steel business. All referenced Technical Bulletins and Corrosion Technical Bulletins are available from [www.steel.com.au](http://www.steel.com.au); and
  - b. The period of this Warranty has been determined in consideration of the intended use of the End Product and the location at which the End Product will be used.

#### Rights of Consumers under the Australian Consumer Law

6. Clause 7 applies to You if:
  - a. the amount paid or payable for the End Product did not exceed \$40,000 (except where the End Product is not of a kind ordinarily acquired for personal, domestic or household use or consumption, and BlueScope Steel has limited its liability in a manner permitted by the Australian Consumer Law, in which case Your rights are limited to that extent); or
  - b. the End Product is of a kind ordinarily acquired for personal, domestic or household use or consumption,unless You acquired the End Product for the purpose of re-supply or the purpose of using it up or transforming it in trade or commerce.
7. BlueScope Steel products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.
8. The benefits given to You by this warranty are in addition to other rights and remedies You may have under a law in relation to the End Products.

#### Limitations and qualifications

9. Subject to BlueScope Steel's obligations under applicable laws which cannot be excluded, modified or restricted under law, including as described in clauses 7 and 8:
  - a. BlueScope Steel's liability to You:
    - i. shall be limited to BlueScope Steel's choice of one of the following options:
      - A. providing the same Material in a quantity sufficient to replace the defective End Product; or
      - B. providing equivalent Material in a quantity sufficient to replace the defective End Product; or
      - C. the cost of repairing the defective End Product,
    - ii. shall not include or extend to:
      - A. labour costs associated with the removal or repair of the defective End Product, or installation of the replacement End Product; and
      - B. injury to persons, damage to property, loss of income, profit or business, or any other indirect loss arising from or caused in any way by the defective End Product.

# Warranty



- b. This Warranty does not cover corrosion to perforation, wholly or partly due to an event or cause beyond the reasonable control of BlueScope Steel, including without limitation each of the following:
- i. defects attributed to faulty design, method of manufacture or installation of the End Product;
  - ii. mechanical, chemical or other damage sustained during transport, handling, storage, erection or subsequent to erection;
  - iii. external storage, leading to wet packs and wet stacks;
  - iv. attack from chemical agents, fumes, liquids or solids;
  - v. contact with bitumen, soil, ash, fertilizer, moisture retaining substances, lead or copper and other dissimilar metals, chemical agents, liquid from copper flashings or copper pipes, green or wet timber or treated timber. Refer to Corrosion Technical Bulletin CTB-12 "*Dissimilar Metals*" and CTB-13 "*Contact with Timber*";
  - vi. failure to design, install, use and maintain the End Product in accordance with BlueScope Steel's guidelines and applicable industry standards, including, but not limited to, preventing the build-up of general detritus and/or collection of water;
  - vii. failure to remove debris and/or failure to provide free drainage of water including internal condensation from all surfaces of the End Product;
  - viii. excessive condensation and/or dust build-up;
  - ix. installations subject to unusually corrosive environments at any time in the future;
  - x. earthquakes, hurricanes, tornadoes, cyclones, typhoons, gales, lightning, hail, fires, flood and other similarly extreme "acts of God".
- c. This Warranty does not cover against aesthetic surface corrosion including white corrosion product or red rust on cut edges.
- d. This Warranty is only applicable to {MATERIAL} roofing purlins used within the building envelope, i.e. the Warranty does not apply to purlins exposed to the external environment.
- e. This Warranty only applies if all roof mesh in contact with {MATERIAL} purlins is either galvanized or organically coated.
- f. Corrosion arising in severe unwashed areas arising from buildings that are not fully enclosed will not be covered by this Warranty.
- g. This Warranty is not applicable to buildings with high internal humidity including, without limitation, indoor swimming pools and water reservoirs, as well as heavy industrial environments including, without limitation, chemical processing or storage, aluminium processing, fertilizer processing and storage, pulp and paper mills, coal handling facilities, mining applications or any similar facility which allows exposure to aggressive industrial environments.
- h. The application of post paint treatments or systems to the End Product will invalidate this Warranty.
- i. For this Warranty to be and remain effective, the following must occur:
- i. the Material must be installed greater than {DISTANCE} from marine or industrial influences;
  - ii. the Material must be prime material and has an official {MATERIAL} brand;
  - iii. the Material must be installed, used and maintained in strict accordance with, in order of preference, BlueScope Steel guidelines including all relevant Technical Bulletins and Corrosion Technical Bulletins, all applicable industry standards and the Building Code of Australia current at the date of installation. Where no standard applies, the Material must be installed in strict accordance with the Manufacturer's published installation guidelines current at the time of installation;
  - iv. all flashings, fasteners or components fixed to or used with the Material must be manufactured from materials approved by BlueScope Steel. Refer to Corrosion Technical Bulletin CTB-12 "*Dissimilar Metals*", and Technical Bulletin TB-16 "*Fasteners for Roofing, Walling and Accessory Product – Selection Guide*";
  - v. the Material, as supplied, must not at any time come into contact with an incompatible material; and
  - vi. the End Product must be maintained in accordance with BlueScope Steel's maintenance guidelines as published in Technical Bulletin TB-17 "*Selection Guide For Galvanized Steel Purlin Products*".
- j. This Warranty excludes all other warranties, conditions, offers, promises or assurances, whether express or implied, except to the extent that such warranties, conditions, offers promises or assurances, cannot by virtue of law be so excluded.
- k. If BlueScope Steel provides You with new Materials (whether of the same or equivalent material) to replace the defective End Product covered by this Warranty, the new Materials will be covered by this Warranty for the remainder of its term as if the new Materials were the original Materials. BlueScope Steel will not provide You with a new Warranty in relation to the new Materials provided to You in accordance with this Warranty.

# Warranty



I. BlueScope Steel reserves the right to inspect the premises at which the End Product has been or will be used as part of the Warranty registration process and/or inspect and conduct tests as necessary at any time after a claim is made under this Warranty.

## Enquiries or Notification

10. Please note that any claim under this Warranty must be notified to BlueScope Steel within a reasonable time (and in any event no more than 30 days) after You first noticed or ought reasonably to have noticed the issue/defect. If BlueScope Steel is not notified of the claim within a reasonable time of You first noticing the issue/defect, BlueScope Steel may in its absolute discretion deny the claim and BlueScope Steel shall have no liability under this Warranty.
11. You will bear the expense of claiming the warranty.

## Initiating a Claim

12. To initiate a claim under this Warranty, contact BlueScope Steel Direct on 1800 800 789 or [steeldirect@bluescopesteel.com](mailto:steeldirect@bluescopesteel.com)

## Warranty Reference #: {REFERENCE NUMBER}

### Head Office

BlueScope Steel Limited ABN 16 000 011 058  
Old Port Road, Port Kembla, NSW 2505.

Telephone: 1800 800 789 Fax: 1800 800 744 Email: [steeldirect@bluescopesteel.com](mailto:steeldirect@bluescopesteel.com)

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